

Application for a Concealed Leak Refund/Waiver

ABN 95399253048
Telephone 4913 5000 or 1300 790 919
Postal PO Box 2292 Yeppoon 4703
Enquiries www.livingstone.qld.gov.au/OnlineServices



Did you know you can [apply online?](#)

PRIVACY NOTICE: Livingstone Shire Council is collecting your personal information in order to provide the requested service and to update Council's records.

Livingstone Shire Council's **Concealed Leak Refund Policy** outlines the criteria for issuing refunds/waivers to customers connected to Council's water reticulation network who have a high water usage which has resulted from a concealed leak. An application **must be lodged within 30 days** from the date of issue of the following quarterly Water Usage Notice and include evidence from a licensed plumber demonstrating that a concealed leak occurred.

Property Details

Address Where Leak Occurred	
Property Type	<input type="checkbox"/> Residential or <input type="checkbox"/> Commercial

Applicant Details – Owner or Body Corporate

Property Owner	
Postal Address	
Contact Number	
Email	

Leak Details

Date Leak was Repaired	
Description of Concealed Leak ** Details to include why it was deemed a concealed leak, how it was identified and who fixed it.	
Evidence Provided – Select the relevant response. ** Evidence must include information to support the responses provided above.	<input type="checkbox"/> a completed Plumber's Statement for Repairs to a Concealed Leak (<i>available from Council's website</i>) OR <input type="checkbox"/> an invoice from a licensed plumber demonstrating that the concealed leak has been repaired OR <input type="checkbox"/> a signed statement on the letterhead of a licensed plumber

Form Submission Options



MAIL – Post the completed form to Livingstone Shire Council, PO Box 2292, Yeppoon QLD 4703.

EMAIL – email the completed form to enquiries@livingstone.qld.gov.au



IN PERSON -You can submit at any of Council's Customer Service Centres:

Yeppoon (Town Hall), 25 Normanby Street or
Emu Park (Library), 7-9 Hill Street



ONLINE SERVICES – Visit www.livingstone.qld.gov.au/online-services.