

**Pensioner Rate Subsidies Application Form**  
**Council & State Government Schemes**



**PRIVACY NOTICE**

Livingstone Shire Council is collecting the personal information you supply on this form for the purpose of processing your application. Some of this information may be given to other sections of Council for the purpose of assessing your application.

Your personal details will not be disclosed to any other person or agency external to Council without your consent unless required or authorised by law.

**ABN** 95399253048  
**Enquiries** 4913 5000 or 1300 790 919  
**Address** PO Box 2292  
 Yeppoon Qld 4703  
**Email** [enquiries@livingstone.qld.gov.au](mailto:enquiries@livingstone.qld.gov.au)

<b>Applicant Details</b>				(Please note communication details may be used to update Council's Records)			
I/We							
Postal Address							
Phone				Mobile			
Email Address							

<b>Relationship Status</b>					
<input type="checkbox"/>	Spouse	<input type="checkbox"/>	De-Facto	<input type="checkbox"/>	Other

<b>Cardholder Details</b>				(Copy of both sides of card required to be attached with application)			
Card No			Name on Card			Grant Date	
Card No			Name on Card			Grant Date	
Address on Card							
Other Names on Card							

<b>Particulars of Land</b>				(to be obtained from the relevant rate notice)			
Assessment Number							
Property Location				Lot and Plan			
Is there a DWELLING on the property?						<input type="checkbox"/> YES	<input type="checkbox"/> NO
Do you reside PERMANENTLY at the property?						<input type="checkbox"/> YES	<input type="checkbox"/> NO
Do you currently receive a Pension Rebate from any other Council ?						<input type="checkbox"/> YES	<input type="checkbox"/> NO

<b>If you are not the owner of the land please state the terms in which you are responsible for the rates levied</b> (Please attach supporting documentation, i.e. Life Tenancy)							

<b>Customer Consent – all parties must complete, sign and date a separate consent below</b>	
I _____	<b>authorise:</b>

- Livingstone Shire Council to use Centrelink Confirmation eServices to perform a Centrelink/DVA enquiry of my Centrelink or Department of Veteran's Affairs Customer details and concession card status in order to enable the business to determine if I qualify for a concession, rebate or service.
- The Australian Government Department of Human Services (the department) to provide the results of that enquiry to Livingstone Shire Council.

**I understand that:**

- The department will use information I have provided to Livingstone Shire Council to confirm my eligibility for Pensioner Rates Subsidy and will disclose to Livingstone Shire Council personal information including my name, address, payment and concession card type and status.
- This consent, once signed remains valid while I am a customer of Livingstone Shire Council unless I withdraw it by contacting Livingstone Shire Council or the department.
- I can obtain proof of my circumstances/details from the department and provide it to Livingstone Shire Council so that my eligibility for Pensioner Rates Subsidy can be determined.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the Pensioner Rates Subsidy provided by Livingstone Shire Council.

A brochure is available from Centrelink that provides more details about the Centrelink Confirmation eServices or on Centrelink's website at [www.humanservices.gov.au](http://www.humanservices.gov.au)

<b>Signature</b>				<b>Date</b>			
<b>I agree as follows: That the information provided herein is true and correct in every particular and that all material facts have been disclosed to Livingstone Shire Council. Please allow 7 working days from date of receipt of your application</b>							

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### Close of Applications

Applications for remissions will be considered at any time during the rating period (i.e. half yearly). Applications received after the date of levy will be considered only from the commencement of the current rating period. Rebates will not be granted retrospectively without prior approval from the State Government Concessions Unit.

Applications must be made in writing using Council's approved form and a new application will need to be submitted where a change of address occurs.

### Lodging

<b>IN PERSON</b>	You can lodge your form at Council's Customer Service Centre: <b>Yeppoon</b> (TOWN HALL) 25 Normanby Street <b>Emu Park</b> (LIBRARY) 7-9 Hill Street
<b>MAIL</b>	Mail the completed form to Livingstone Shire Council PO Box 2292 YEPPOON QLD 4703
<b>EMAIL</b>	Email the completed form with a copy of your card/s front and back to: <a href="mailto:enquiries@livingstone.qld.gov.au">enquiries@livingstone.qld.gov.au</a>
	Online Services: <a href="http://www.livingstone.qld.gov.au">www.livingstone.qld.gov.au</a>
	Like us on Facebook: <a href="https://www.facebook.com/livingstoneshirecouncil">www.facebook.com/livingstoneshirecouncil</a>

### CUSTOMER SERVICE OFFICE USE ONLY

<b>Date Received</b>		<b>Time Received</b>		<b>Copy Taken</b>	<input type="checkbox"/> YES <input type="checkbox"/> NO
<b>Card Sighted via Centrelink App Electronic Copy</b>				<input type="checkbox"/> YES <input type="checkbox"/> NO	
<b>CS Officer</b>					

### RATES / REVENUE OFFICE USE ONLY

<b>Date form received</b>		<b>No. of Ratepayers</b>		<b>No. of Cards</b>	
<b>Pro-rata Date</b>		<b>Council Rebate %</b>		<b>State Rebate%</b>	
<b>Pro-rata Reason</b>	<input type="checkbox"/>	<b>Ownership Change</b>	<input type="checkbox"/>	<b>Building Final</b>	<input type="checkbox"/> <b>Card Start</b>
<input type="checkbox"/> <b>Approved</b>		<input type="checkbox"/> <b>Declined</b>		<b>Authorised Officer</b>	