

How to Print the Waste eVouchers

This procedure is to assist residents to print the Council waste vouchers to an A4 page.

1. Go to the Livingstone Waste Wise App & eVouchers page on the Council website <https://www.livingstone.qld.gov.au/livingstone-waste-wise-app>.
2. From 1 September 2022 there will be a *Vouchers* icon on this page. Click on the Voucher icon this will take you to the screen below to enter your details. Enter your Name and Phone Number, the Assessment Number (first 6 digits) and the Property Address details (refer to screen shot below).



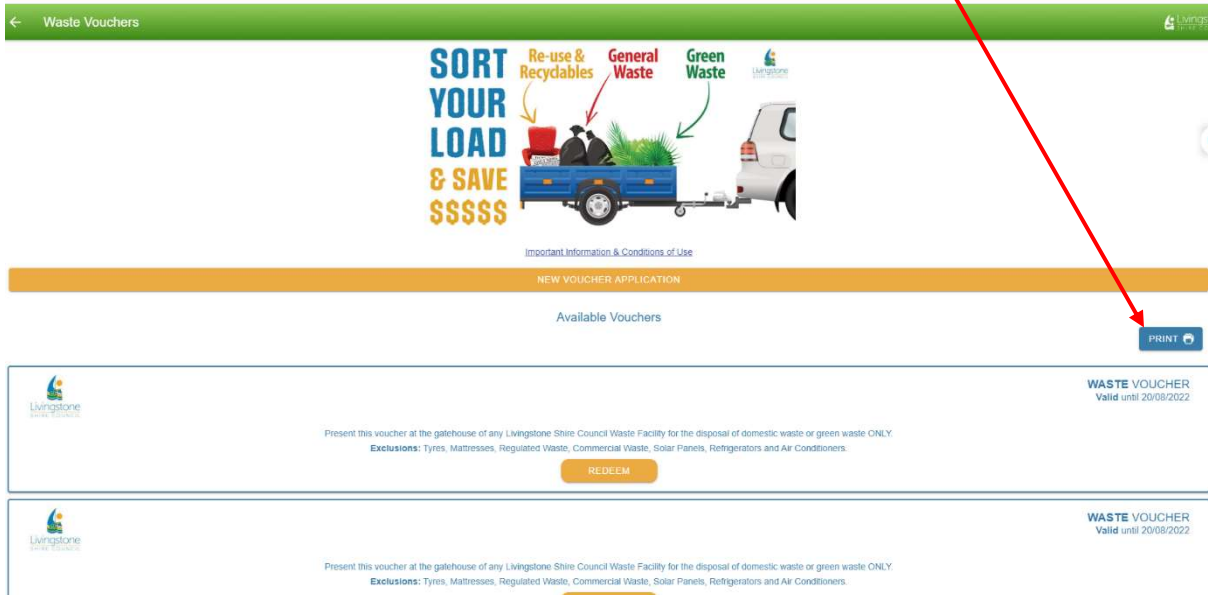
Please enter your details below to access your vouchers. Assessment number and property address should be entered exactly as they appear on your rates notice.

[Important Information & Conditions of Use](#)



3. This screen will then appear. Click on the “Print” button and the vouchers will automatically go to an A4 page for printing.



The screenshot shows the 'Waste Vouchers' page. At the top, there is a green header with a back arrow and the text 'Waste Vouchers'. Below this is a large graphic with the text 'SORT YOUR LOAD & SAVE \$\$\$\$\$' and three categories: 'Re-use & Recyclables', 'General Waste', and 'Green Waste'. A blue truck is shown with arrows pointing to these categories. Below the graphic is a link for 'Important Information & Conditions of Use'. The main content area has an orange bar for 'NEW VOUCHER APPLICATION' and a section for 'Available Vouchers'. A 'PRINT' button is located in the bottom right corner of the 'Available Vouchers' section, with a red arrow pointing to it from the text above. Below the 'Available Vouchers' section, there are two identical voucher templates. Each voucher includes the Livingstone Shire Council logo, the text 'WASTE VOUCHER Valid until 20/08/2022', and instructions: 'Present this voucher at the gatehouse of any Livingstone Shire Council Waste Facility for the disposal of domestic waste or green waste ONLY. Exclusions: Tyres, Mattresses, Regulated Waste, Commercial Waste, Solar Panels, Refrigerators and Air Conditioners.' A 'REDEEM' button is located at the bottom of each voucher template.