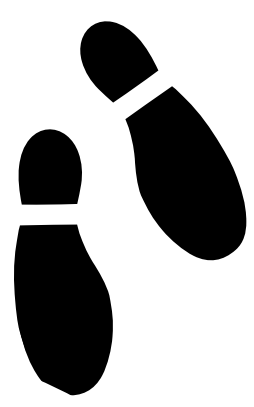


# ACCESSIBILITY AWARENESS

## TOUR

## REPORT

A Capricornia Access & Equity Group event



# Capricornia Access & Equity Group



The Capricornia Access & Equity Group (CAEG) consists of community members, carers and professionals who have an interest in creating accessible communities in the local government area of Livingstone Shire. CAEG meet bi-monthly to discuss issues identified and respond accordingly, either by reporting to Council or taking action through the group.

## THE TOUR

The Capricornia Access and Equity Group (CAEG) held an 'Accessibility Awareness Tour' during Disability Action Week in December 2022.

The tour provided a deeper awareness of navigating accessibility challenges to key decision makers in Livingstone Shire Council and demonstrated that compliance doesn't always meet functionality.

Participants of the tour were allocated various accessibility challenges and together the group toured the Yeppoon CBD visiting venues, amenities and streets to highlight the importance of considering inclusion in all future planning.

**39,000**  
Livingstone  
Residents



**24%**  
have a disability



**19.2%**  
are aged 65+

**11.9%**  
are aged  
under  
9 years



**15%** care for someone  
with a disability



There are many social and economic benefits through highlighting the importance of accessible communities to key stakeholders and developing and implementing strategies to address concerns, in particular identifying and addressing concerns early during projects. Residents will in return feel more included and supported and are further likely to visit, engage and enjoy the spaces within their hometown.

## **ACTION PLAN**

Throughout the Accessibility Awareness Tour, and upon completion, information was collected from participants about their experience.

This information was used to develop three recommendations for action in 2023.

### **ONE**

Continue awareness through planning another 'Accessibility Awareness Tour' in 2023 at Emu Park

### **TWO**

Publish and Promote the Good Access is Good Business booklet to local businesses

### **THREE**

Investigate the inclusion of an all abilities toilet between the Yeppoon Car Park and the rear of Normanby St businesses



# THE DETAILS



CAEG selected key decision makers to invite to participate in the '2022 Accessibility Awareness Tour'

Participants navigated throughout the tour personally experiencing the below challenges:

- Vision impairment - Eye mask and a white cane was used to mimic the challenges of someone with vision impairment
- Hearing impairment - Noise cancelling ear muffs were used to mimic challenges of someone with a hearing impairment
- Parenting - A stroller was used to mimic the challenges a parent with an infant may experience



- Wheelchair bound - A manual and electric wheelchair was used to mimic the challenges of someone who relies on a wheelchair to be mobile
- Mobility restrictions - An electric scooter and wheelie walker was used to mimic the challenges of someone who relies on mobility aides to be mobile



- Temporary injury - Moon boot and crutches were used to mimic the challenges someone may experience while recovering from an injury

## ACCESSIBILITY AWARENESS TOUR

### YEPPON



#### YOU'RE INVITED!

To highlight the importance of accessible communities, the Capricornia Access & Equity Group invite you to attend an accessibility awareness tour in Yeppoon CBD!



#### DETAILS

Friday 2nd December 2022  
3:30pm - 6pm

Attendees to meet at Yeppoon beachfront rotunda  
(next to Surf Lifesaving Club)



Able bodied participants will be allocated an accessibility challenge prior to the tour. This will assist with developing a greater understanding of the struggles some residents experience whilst navigating local businesses and streets. The tour is designed to be fun but more importantly informative and an opportunity to generate discussions around inclusiveness. Snacks and light refreshments provided at each venue.

#### WHERE?



#### KEEN?

Let us know of your intention to attend at <https://livingstoneshire.eventbrite.com.au>  
This is an invite only activity. Not a publicly promoted event.



# THE SURVEY

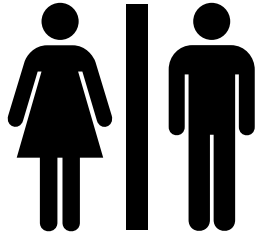
## RESULTS

18 attendees with 13 surveys completed

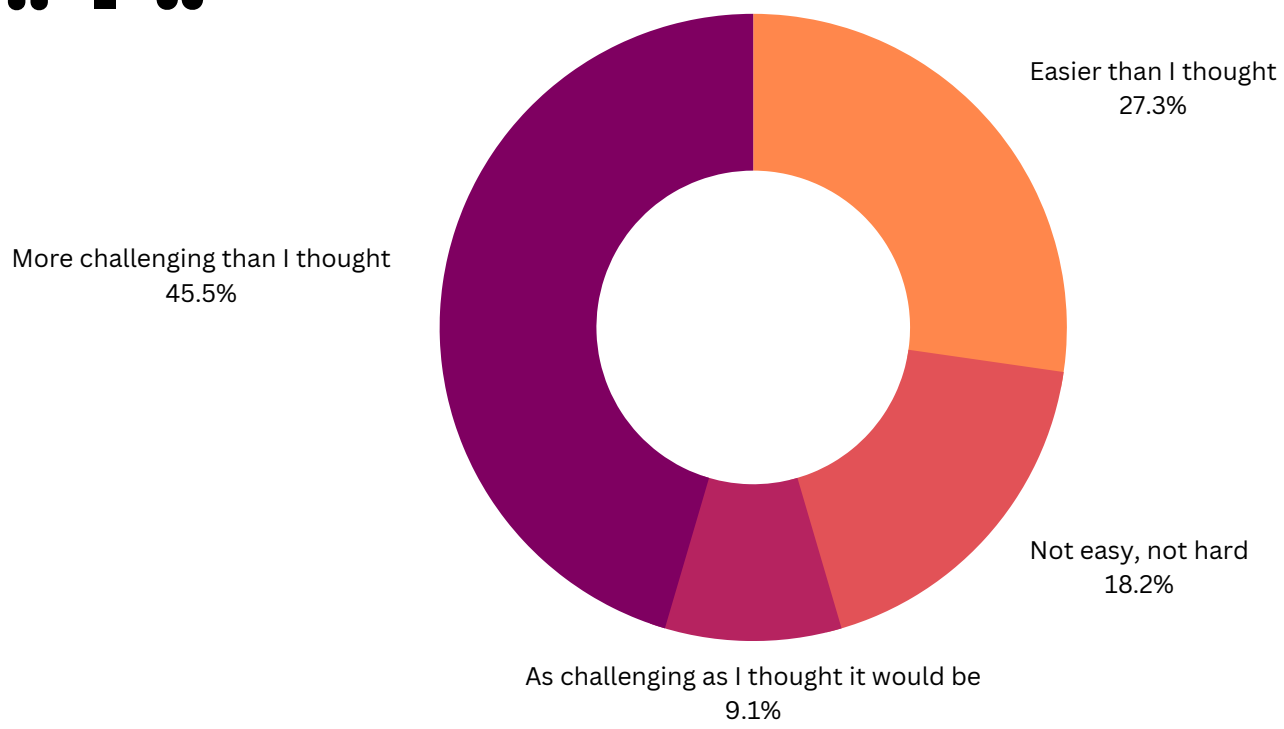


**Q1**

What toilet facility did you access?  
The Strand & The RSL



How did you find your experience accessing toilet facilities?



**Q5**

What was your biggest challenge throughout the tour?

RSL slope/Gutter/ Driveway  
Navigating through the venues  
Not knowing the difference between road and footpath  
Thinking ahead to keep person safe  
Change in grades

Getting into the toilet  
Pavement and sewer lids made surface bumpy  
Steep grades  
Moving between tables and chairs  
Roads

**Q6**

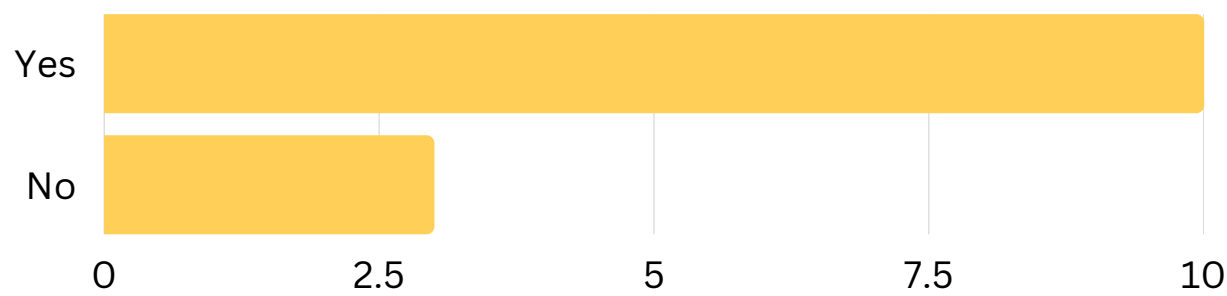
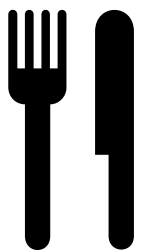
Do you believe this tour assisted you in better understanding accessibility challenges?

**100%** Said YES!

More than I thought it would  
Would like to see more places readily accessible for wheelchairs  
Tour was well organised  
Would like to try more accessibility challenges

**Q2**

Did you feel comfortable accessing the venues throughout the tour? Were staff responsive to your needs?

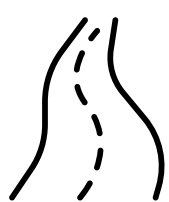


**Q3**

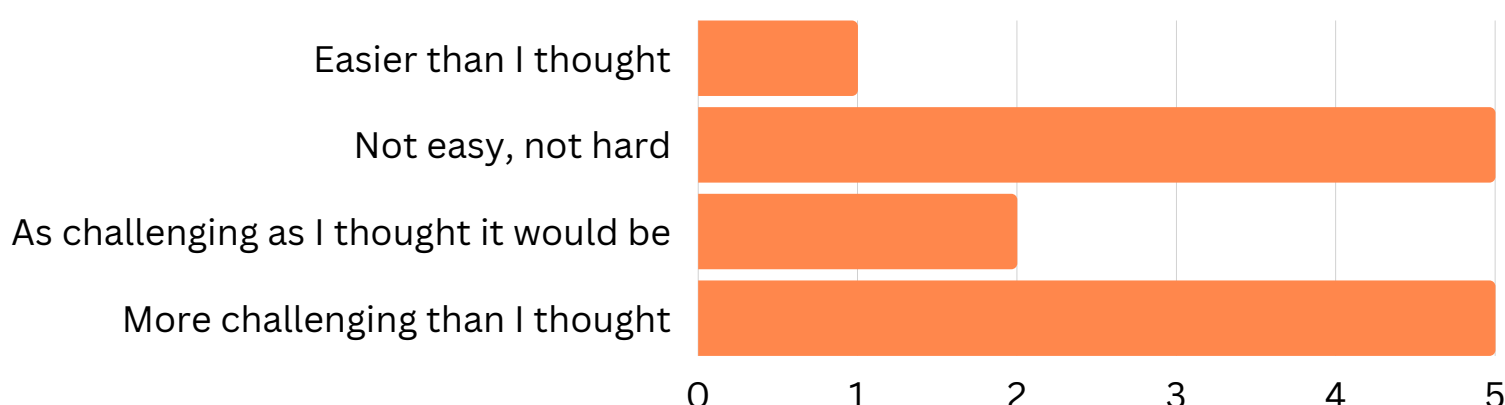
What made the tour easier for you?

<p><b>Crossings &amp; Footpaths</b> Good gutter access Ramps Extra room between tables and chairs Venues that were accomodating Carer's</p>	<p><b>TGSI's</b> (Tactile ground surface indicators) Electric scooter Visual flat and consistent footpath Knowing the best route Knowing what facilities are accessible</p>
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**Q4**



How did you find navigating the streets & pathways throughout the tour?



Staff at venues were very helpful, even if they weren't aware of the barriers they were happy to help!

Wheelchairs are more sensitive to crossfalls than I thought

