



Reach.



Livingstone
SHIRE COUNCIL

Issue 7

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Water Consumption & Charges

Livingstone Shire Council delivers safe and reliable drinking water to approximately 12,000 households. Under the *Water Supply (Safety and Reliability) Act 2008*, Livingstone Shire Council is an approved water service provider responsible for sourcing, treating, storing and distributing water for drinking purposes. This includes operating and maintaining all of our water infrastructure, monitoring water quality, handling customer enquiries and working with the Queensland government regulators to avoid any incidents.



Council's water business is required to make a profit on the water and sewage services it provides in recognition of the significant investment Council has made in these assets (worth a combined total of over \$500 million). All profits from the water and sewage business go back to Council's general revenue and help subsidise our general rates.

Your water bill

Council issues Water Usage Notices to the owner of the property following the completion of each quarterly meter read. Residents are encouraged to assist in making this process as efficient as possible by properly maintaining access to their water meter.

The price paid for water used at your property is reflected on your water bill and varies depending on how many kilolitres of water you use per quarter. Your total billed amount is calculated based on the three-tiered quarterly consumption charges and how many kilolitres of water you used (1kL = 1000 litres).

Residents who use water efficiently are rewarded with lower charges.

Your water bill may vary each quarter depending on the exact number of days in your water meter-reading period, dry or wet seasonal conditions, number of people in your household/extra visitors to your home, swimming pools or leaks.

2022-23 ADOPTED WATER CONSUMPTION CHARGES (PER QUARTER)

Tier	Consumption	Charge per kiloLitre
Tier 1	Up to 45kL	\$0.91
Tier 2	Over 46kL and less than 120kL	\$1.39
Tier 3	Over 120kL	\$2.79
Commercial	All usage	\$2.29

2021/22 VS 2022/23 CONSUMPTION CHARGES COMPARISON

The below is an example of the water consumption charges for a relatively high domestic water user who has used 241kL in a quarterly billing period.

Year		Tier 1	Tier 2	Tier 3	Total Bill
21/22	Tier	60kL	61-135kL	>135kL	
	Cost/kL	\$0.89	\$1.37	\$2.74	
	Billed kL	60	75	106	
	Amount	\$53.40	\$102.75	\$290.44	\$446.59
22/23	Tier	45kL	46-120kL	>120kL	
	Cost/kL	\$0.91	\$1.39	\$2.79	
	Billed kL	45	75	121	
	Amount	\$40.95	\$104.25	\$337.59	\$482.79

The below is an example of the water consumption charges for a relatively low domestic water user who has used 56kL in a quarterly billing period.

Year		Tier 1	Tier 2	Tier 3	Total Bill
21/22	Tier	60kL	61-135kL	>135kL	
	Cost/kL	\$0.89	\$1.37	\$2.74	
	Billed kL	56	0	0	
	Amount	\$49.84	\$0	\$0	\$49.84
22/23	Tier	45kL	46-120kL	>120kL	
	Cost/kL	\$0.91	\$1.39	\$2.79	
	Billed kL	45	11	0	
	Amount	\$40.95	\$15.29	\$0	\$56.24



Conservation Hints & How-To's

- Create a Consumption Log – read your meter regularly!
- Don't plant large trees over pipes and mains that run through your property. Their root growth may damage the pipes.
- Regularly inspect your pool for cracks and signs of leaks.
- Regularly maintain automatic watering systems (e.g. pool top up, irrigation).
- Turn taps off gently to lengthen the life of washers.
- Check for internal or concealed underground leaks if you suspect water consumption is excessive.
- Install water hammer arrestors if you have a water hammer problem. This will reduce shock and help extend the life of affected pipes.
- Ensure all building and renovation work is undertaken by a licensed professional and approved by Council.

Visit www.livingstone.qld.gov.au/water to find out how to check for leaks, read your meter and more water conservation tips!

WALK THIS WAY...

Limestone Creek Nature Walk (FRONT COVER IMAGE)

Limestone Creek Crossing is located within Darumbal country and has been reinvigorated as a step toward important restorative works in the reserve.

The walking trail leads residents to the well-known local watering hole, the *Turtle Hole*, where a table and chairs have been installed allowing for a place of quiet reflection and relaxation.

Signage has been installed explaining the flora and fauna which is significant to the environmental reserve.

The 896 metre full return walk is now open to the public and located off Old Byfield Road, Lake Mary.



Wreck Point Walking Trail Under Construction

Nature lovers will soon be able to explore more of the coastline with a 495-metre-long walking trail under construction at Wreck Point.

The project is jointly funded by the Australian and Queensland Governments and includes the construction of stairways, widening of the naturally formed 'goat tracks', and eventually construction of a 40-metre-long bridge (commencing late 2022) to connect the two trails.

The 'Grade Three' classified track will be suitable for most ages and fitness levels with short steep hill sections, some obstacles, rough surfaces and many steps.

The trails, with the exception of the bridge, are expected to be open to the public in stages over the coming months.



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What's Happening in the Shire...

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Australia Day Awards

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